



13.11.17

Dear Customer,

We are writing to inform you that from immediate effect Terry Cloth covers for all T-Rolls and Log Rolls will not be available to purchase from our material choice range at C & S Seating. After careful consideration we have made the decision due to unsatisfactory material supplies that are not meeting our required standards.

As a corrective measure, we have introduced a **Royal Blue** to our popular Soft Knit range. This will replace the Terry Cloth with a comfortable and similar alternative.

Our Soft Knit range fabric content is – **Blue and Purple** - Polyester (51%) Protex (30%) Cotton (19%) and **Orange, Lime Green and Pink** – Nylon (51%) Protex (30%) Cotton (19%) These covers are a slightly lighter knit to the Terry Cloth although still provides absorbency, and are removable and machine washable.

To reassure our customers –

- The addition of Protex allows for more movement of the fabric reducing snags, weak areas at the seams and the velcro will not pull or pluck at the material, compared to our Terry Cloth range.
- We take great care to ensure seams are not prominent and that the fabric is smooth to avoid any lines of pressure.
- Our Soft Knit range is designed to fit snug over our standard waterproof rolls, or as a single layer cover to our T-rolls and Log rolls.
- Our entire Soft Knit range fully complies with BS EN ISO 12952 Part 1 & 2 – Textiles, Fire Safety Testing Standards.

Please see below prices for our Soft Knit range from immediate effect. These prices are held until 31st December 2017.

Product description	Product code	Price each ex VAT	Spare covers
Size 1 T-Roll soft knit	1 SK	75.80	36.05
Size 1XL T-Roll soft knit	1XL SK	84.98	36.05
Size 2 T-Roll soft knit	2 SK	95.53	36.05
Size 3 T-Roll soft knit	3 SK	113.09	36.05
Size 4 Log Roll soft knit	4 SK	64.38	32.96

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Vat No 574 3844 14



Size 5 Log Roll soft knit	5 SK	75.71	32.96
Size 6 T-Roll soft knit	6 SK	96.31	36.05
Size 7 T-Roll soft knit	7 SK	78.29	36.05
Size 8 Log Roll soft knit	8 SK	86.01	32.96

I would like to take this opportunity to apologise for any inconvenience caused, and if you have any questions please do not hesitate to contact me.



Please circulate this memo to all purchasing staff, and amend your records to reflect the changes.

Kindest Regards

Lindsey Baker
Sales and Purchasing Manager
C & S Seating Ltd

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